

Your CheckSure Inspection

KEY FACTS

What we inspect, how we work and what you receive



Independent observation of visible and accessible construction details

A METHODOICAL INSPECTION

A usable record. A clearer route for raising concerns.

CheckSure provides independent, non-invasive inspections for new-build buyers and homeowners. Your property is reviewed systematically within the selected service, with clear locations, proportionate evidence and honest recording of anything that could not be checked.

Which inspection is right for you?

PRE-COMPLETION INSPECTION

Completed before legal completion, using the official New Homes Quality Board checklist. It focuses on the prescribed checks permitted during the developer-controlled inspection.

NEW-HOME SNAGGING INSPECTION

A systematic inspection of the accessible home after completion or occupation. It examines rooms, components, finishes and installed features individually to identify visible defects and incomplete work.

END-OF-DEFECTS INSPECTION

A later-stage whole-home inspection, normally arranged before the applicable developer or warranty reporting deadline. It can be used whether or not you previously commissioned a snagging inspection.

RE-SNAG INSPECTION

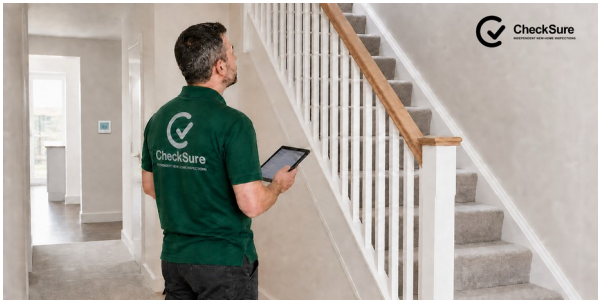
Revisits selected concerns from an earlier inspection or snagging report. It records what is now visible and whether the relevant remedial work appears complete. It is not a repeat whole-home inspection unless separately agreed.

The exact checks depend on the selected service, property layout, accessibility and installed features. Your booking documents will confirm the agreed scope.

At a glance: what the inspection can include

INSIDE	OUTSIDE
Rooms, finishes, doors, windows, kitchens, bathrooms, sockets, switches, alarms, heating, ventilation, accessible plumbing, controls and loft areas.	Visible brickwork, render, cladding, roof details, rainwater goods, doors, windows, service entries, paths, drives, parking, landscaping, fences, gates, drainage covers and booked outbuildings.

Detailed where it matters—and focused when it should be



Systematic whole-home inspection



Targeted Re-snag inspection

How detailed could a whole-home inspection be?

As an indicative planning guide, a completed whole-home inspection record may contain approximately:

TWO-BEDROOM APARTMENT	THREE-BEDROOM HOUSE
Around 350–500 individual inspection steps.	Around 450–650 individual inspection steps.

A STEP IS NOT A PHOTOGRAPH OR A DEFECT

Each question records one result. The actual total is generated from the service and real property inventory: rooms, en-suites, doors, windows, radiators, sockets, kitchen units, sanitary fittings, external areas, installed options, access and applicability.

Why separate checks matter

ONE DOOR	EACH WINDOW	REPEATED FITTINGS
The latch may work while the handle, alignment, finish or fire-door detail needs a different result.	Operation, reveal, cill, sealant, glass and finish can differ from one window to the next.	Sockets, radiators, kitchen units and sanitary fittings are recorded against their real locations.

Help us inspect as much as possible

- Arrange permission, safe access, parking and all keys or access devices.
- Where practical, make utilities, heating and installed systems available and operating.
- Supply plans, options, earlier reports, developer responses, incomplete work and known concerns in advance.



Thermal-camera observation where the service and conditions permit

A REPORTING PACK DESIGNED FOR ACTION

Each finding keeps the same reference number in the Full Report, Action Required Report and Developer Response Schedule, so every item is easy to follow.

Your three-part reporting pack

1 FULL REPORT	2 ACTION REQUIRED	3 RESPONSE SCHEDULE
The complete record of applicable checks—or every confirmed Re-snap item—with results, evidence and material limitations.	Only Red and Amber findings, with larger images where useful for the developer or trades.	A separate fillable or printable list for Accepted, Rejected, Completed and developer comments.

The Action Required Report is designed for practical use by site teams and trades. The response schedule is optional and may be used for an initial response, progress updates and/or close-out by the developer's site team or customer care team.

Report delivery and secure access

NORMALLY ISSUED WITHIN 24 HOURS	SENT SEPARATELY	SECURE DOWNLOAD
Normally issued within 24 hours after the inspection has been completed and the undisputed balance has cleared. This is a service target, not a guaranteed deadline; CheckSure will tell you if a material delay is expected.	The Full Report and Action Required Report are sent separately; the response schedule accompanies the Action Required Report.	Password-protected links are available when requested or attachments are unsuitable. Links and passwords expire after seven days.

Passwords are sent in a separate email. The Full Report contains customer and property information and should not be forwarded. You may choose to share the Action Required Report and Developer Response Schedule with the developer or relevant trades.

Important scope boundaries

For planning, Building Regulations, Building Control, gas and electrical matters, CheckSure records only visible, accessible observations within the agreed inspection scope. CheckSure does not make statutory decisions, confirm approvals or provide specialist certification.

CheckSure may record visible conditions relevant to a fire-related component, such as visible damage, missing identification, apparent gaps or observed operation. CheckSure does not assess or certify fire safety, fire risk, combustibility, fire resistance, fire protection, compartmentation, EWS1 status or regulatory compliance. Fire-related concerns should be referred to an appropriately competent specialist.

The inspection is visual and non-invasive. It is not a structural survey or specialist certification and does not guarantee that every defect will be identified. Unsafe, inaccessible, concealed or uncommissioned items may not be checked. CheckSure cannot guarantee that a developer, warranty provider or contractor will accept or remedy every reported item.

Read this brochure with your booking confirmation, Customer Scope and Important Limitations, current Terms of Business and any property-specific arrangements. Those documents identify the exact service, scope and contractual position. A proposed appointment is normally held until 5:00pm on the third working day after the offer is sent; the exact deadline is shown in the offer.

Still have questions? [checksure.co.uk](https://www.checksure.co.uk) | admin@checksure.co.uk